

Luis Torres:

We work with big law firms, but you don't get the same level of connection that we have with Burruezo and Burruezo.

My name is Luis Torres. I'm a human resources manager for Golden Gate America. We are a nationwide company. We work with rental car companies such as Enterprise, Alamo and National. We go through Burruezo and Burruezo and then they communicate to our other California team. We've been with them since they started over 20 years ago.

We use them for everything. Whenever there's some type of maybe lawsuit or recommendations for changes to our policies, our handbooks, our procedures, we always kind of get them involved in making sure that we're obviously getting a legal prospective, but making sure that we're covering all areas.

We worked with them on a few cases out in California, which is a very complex state as it is with their laws, especially unemployment laws. We worked with them on a sexual harassment case and a discrimination case out there and we brought them on to assist us in an investigation. They were a huge asset.

I think the reason that our partnership has lasted is really the amount of time that they invested in getting to know our business, getting to know our managers, all the way down to some of the employees that work on a day-to-day operation, and working very closely with our corporate staff and people like myself to understand what we need.

They're very hands-on and the process is very straightforward and it's easy. Putting the legal terms in a way that we can understand and then providing the best guidance and service, that's what stands out.

I think they work really well with the corporate client and a family business. I think a family business really benefits the most just because of the way that they explain scenarios. They explain the law. It really helps a business that doesn't have that experience. At the same time, I think they work really, really well with a corporate because it's the way that they bring that family culture into a corporate lifestyle that sets them apart.

The culture that they bring is very versatile. Lawyers are lawyers, they know the law, but the relationship and the way that they can treat you as a person, as a company, is what really creates what we have to this day for so many years.